FOREST LODGE
COTTAGE

GUEST GUIDE

Please feel free to call **07899 952 199 (James)** or **07974 701 427 (Lucy)** if you have any problems. We would much rather know sooner rather than later if something is not working or you are worried about anything to do with the Cottage.

POWER & HEATING – If there is any issue with the electricity, the fuse box is in the cupboard opposite the shower room. The oil-fired boiler is outside and this services the hot water and underfloor heating systems. Thermostats controlling room temperatures are throughout the cottage. Please contact us if you would like the temperature settings altered.

WATER – Hot water is on all the time. The cold water is safe to drink.

KEYS – FRONT DOOR – We will provide you with the entry code for the front door. There is an internal key to the side door and the downstairs garden bedroom door. Please lock up when you are out.

WI-FI – The wi-fi password is: FLCottage

RECYCLING & RUBBISH – Please put your recycling in the containers and non-recyclable rubbish in the black wheely bin housed under the log shed.

Recycling is collected each week and the black wheely bin every 2 weeks. Please put the relevant bin(s) out Sunday night, for collection early Monday morning, by the roadside wall above the log shed.

CHECK-OUT – Please check-out before 10 am. There is no need to strip the beds. Please leave all towels in the bathrooms, not on the beds. Please make sure that all washing up is done and that the dishwasher is put on before you leave. Please lock the side door and downstairs garden door, and leave their keys in the inside locks.

KITCHEN APPLIANCES – there are manuals for all the kitchen appliances in the drawer under the hob. Please call if you can't get anything to work.

TV – Please take care when swinging out the TV. Please leave the TV controller on the shelf under the TV, where there is an instruction manual.

LOOS – Please do not put any sanitary towels down the loo. We are on a sensitive septic tank, so human waste only please!

THE TENNIS COURT at Forest Lodge can be booked by calling James or Lucy for a charge of £20 per hour.

NOISE – We have good neighbours just over the hedge so please be considerate of noise after 11pm.

PARKING – There is space for 2 cars. You can park other cars on the road above the cottage at your own risk.

ELECTRIC CAR CHARGER – Please ask us for a charging code, should you need to charge your car.

WALKING – There are lovely walks all around the cottage. However, please do not walk down the drive to Forest Lodge as it is private.

HORSES – The horses in the nearby fields on the whole are friendly – but please do not feed them or go into their fields as some are young and unpredictable. It is not possible to organise any riding on them, as they are either competition horses, youngsters or broodmares.

BOOKS – You are welcome to help yourself to the books but please leave them behind! Leave any of your own books if you wish to add to the collection!

FOOD – There are some dry goods in the cupboards which you are welcome to help yourself to, but please replace anything you finish.

SUPERMARKETS ETC – There is a Waitrose in Gillingham, opening times 8am to 9pm, and they will deliver within 24 hours. There is a Morrison store in Wincanton, opening times 7am to 10pm.

Places to visit, restaurants etc., please look at the interactive guide on the Forest Lodge Cottage website for places to visit and eat:

www.forestlodgecottage.co.uk